Chapter 6
Recording Enrolment, Attendance and Absence

Overview

Introduction
For funding to be delivered accurately and fairly, the following three records must be maintained:

- enrolment records
- attendance records
- absence records.

There are additional record keeping requirements for services offering 20 Hours ECE. These can be found in Chapter 4.

The requirements in this chapter do not apply to hospital-based services. Requirements for hospital-based services can be found in Chapter 3.

Early Learning Information System (ELI)
The Ministry of Education’s Early Learning Information (ELI) system collects and stores information on enrolment and attendance in licensed ECE services.

Licensed ECE services, unless specifically exempt, must return complete and accurate information through ELI. This includes:

- children’s National Student Numbers (NSNs)
- up-to-date child enrolment and attendance information
- the ECE Return
- the electronic RS7 Return.

ECE services must confirm the completeness and accuracy of their ELI information at least once a month; the previous month’s information is required to be confirmed by the end of the following month.

Providing data through to ELI does not replace the enrolment, attendance and absence records required for funding which are defined in this Chapter.

Further information about ELI can be found at eli.education.govt.nz.

Incorrect records
Services must not state that a child:

- is enrolled when they are not enrolled or
- attended when they did not attend.

In the event of a funding claim audit, funding claimed incorrectly will be recovered by the Ministry.
This chapter contains the following topics:

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6-1 Enrolment records

Introduction

Early childhood education services must keep enrolment records for all children who attend the service including children who attend the service on a casual or conditional basis. The enrolment records must distinguish and identify children who are permanently enrolled and those who may attend on a casual or conditional basis.

See the Glossary for definitions of casual, conditional and permanent enrolment.

Records

The age of each child enrolled in a service is important in determining at which funding rate each funded child hour (FCH) will be paid. The number of hours for which each child is enrolled is important in determining the number of hours for which funding can be claimed.

Enrolment records provide evidence that services and parents/guardians agree on the age of each child, and the number of hours for which each child is enrolled.

Storage of records

Enrolment records must be kept for seven years.

Funding for absences

The Ministry will fund the enrolled hours of permanently enrolled children who are absent up to certain limits. The limits are defined by two absence rules the Three Week Rule for Continuous Absence (Section 6-5) and the Frequent Absence Rule (Sections 6-7 and 6-8), to be read along with Chapter 6-3.

In the event of a funding claim audit, funding claimed for absent children who do not have an enrolment agreement will be recovered by the Ministry.

Please refer to the Glossary for more information about permanent enrolments

Funding for casual and conditional children

Funding for casual and conditional children is based on attendance only.

Absences can not be claimed for casual or conditional children who do not attend.

In the event of a funding claim audit, funding claimed for casual or conditional children who did not attend will be recovered by the Ministry.
6-1 Enrolment records, Continued

All records must include

For funding purposes the enrolment record for each child must include:

- the child’s full name, date of birth, and home address
- the date the child commenced attendance at the service and their finish date
- the days and times each child is expected to attend, and details of any later changes to the agreement signed and dated by at least one parent/guardian
- attestation by the child’s parent/guardian of the hours the child is enrolled at another service (including none if appropriate) and
- a dated signature of at least one parent/guardian to attest to the accuracy of the enrolment record.

If the child is enrolled to receive education and care at a home-based ECE service the enrolment form must include a signed declaration to indicate whether the educator who will be providing education and care for the child is a member of that child’s family.

This declaration is part of the Enrolment Agreement Form sample and can be found on the Ministry’s website.

Services are required to keep other information on enrolment records for health and safety purposes. Please see the Education (Early Childhood Services) Regulations 2008 or contact your Ministry local office for further details.

For Ministry record keeping purposes, sections marked with this symbol ♦ in the Enrolment Agreement Form sample must be included by services in every Enrolment Agreement form. (20 Hours ECE sections are not applicable if the service does not offer 20 Hours ECE.)

Wording cannot be changed, except to add relevant details for your service.

The Enrolment Agreement Form with the required wording can be found in Appendix 2 of this Handbook, or on Education.govt.nz.

Records for children receiving 20 Hours ECE

Enrolment records for children receiving 20 Hours ECE must also include:

- the 20 Hours ECE Attestation section of the Enrolment Agreement Form completed by the parent/guardian if the child is to receive 20 Hours ECE at this service, and
- the Optional Charges Agreement section of the Enrolment Agreement Form to be completed by the parent/guardian.
Additional requirements for casual children’s records

Enrolment records for casual children must also include:

- the days and times of each child’s intended attendance, and details of any later changes signed and dated by at least one parent/guardian
- attestation by the child’s parent/guardian that the child is not enrolled at another service for the time the child will be attending the service casually and
- an indication that the child will be attending on a casual basis signed and dated by at least one of the child’s parents/guardians.

Additional requirements for conditional children’s records

Enrolment records for conditional children must also include:

- an indication that the child will be attending on a conditional basis signed and dated by at least one of the child’s parents/guardians.
- which part of the enrolment is conditional. It can be the entire enrolment or specific days and/or hours and
- attestation by the child’s parent/guardian that the child is not enrolled at another service for the time the child will be attending the service conditionally.

Any change must be signed and dated by the parent/guardian. Funding for the attendance of a conditionally enrolled child must not be claimed until the parent/guardian has signed this record.

If a conditionally enrolled child’s enrolment form does not indicate which part of the enrolment is conditional, no funding can be claimed for attendance.

Recording special arrangements

Where applicable, enrolment records must include details of any transitional school visits (see Section 7-8 for details) and details of Correspondence School enrolment (see Section 3-A-1 for details).

Individual Enrolment Agreements

Services must keep a separate enrolment agreement for each child.

Each sibling or other relative must have their own enrolment record, signed by their parent/guardian.

Changes to records

All changes to enrolment records must be dated and signed by a parent/guardian of the child.

Changes that have not been signed by a parent/guardian will not be considered changed for funding purposes.

Services must keep a paper copy of any changes to enrolment records which are held electronically. This will enable changes to be signed by parents/guardians.
6-1 Enrolment records

This section was removed in June 2016.
### 6-3 Attendance records

**Introduction**

An attendance record must be kept for each child attending the early childhood education and care service.

Attendance records **must** be kept for seven years.

**Records**

Attendance records serve a number of purposes for funding. They:

- support claims for funded child hours (FCHs)
- support claims for quality funding rates (for parent/whānau led services) that require enhanced staff:child ratios
- help keep track of absences so that the absence rules can be applied and
- help keep track of hours of attendance that can be claimed for children attending casually.

Attendance records also ensure that licence maximums are not exceeded.

**Incorrect records**

Services must not state that a child has attended an early childhood service when they did not attend for any reason.

In the event of a funding claim audit, funding claimed incorrectly will be recovered by the Ministry.

**Changes to records**

Changes to attendance records **must not** be ‘whited out’. Changes should be made by crossing out the incorrect entry and rewriting. This will ensure that funding claims are accepted by the Ministry in the event of a funding claim audit.

Services that keep only electronic records for recording attendance **must** use a software package or other electronic means of recording attendance that has provision for noting and referencing any changes in a manner that is transparent for staff, parents and the Ministry.
6-3 Attendance records, Continued

Records must include Attendance records may be kept in a form to suit the service. However, all services must include all of the following:

- separate sections or columns for children aged under two and for children aged two and over
- the first and last name of each child, clearly identified
- days and times of actual attendance for each child
- a record of any absence, with an ‘a’ when a child does not attend at a time for which they are enrolled
- when a child’s attendance is casual or conditional
- notes and explanations about attendance, such as when a child is away sick or has attended for more/less hours than they were enrolled AND
- attendance registers that have been marked by staff on a twice daily basis (or once a day for services that operate only one session).

Services must also keep evidence (e.g. a signed attendance register) that a parent/guardian of each child has regularly examined and confirmed the attendance record.

This needs to be completed:

<table>
<thead>
<tr>
<th>Once a month for…</th>
<th>Once a week for…</th>
</tr>
</thead>
</table>
| • Sessional teacher-led centre-based services.  
• Parent/whānau-led services. | • All-day teacher-led centre-based services.  
• Home-based education and care services. |

Tip

Daily sign-in/sign-out records are recommended as best practise.

They are useful for:
- recording days and times of actual attendance for each child (as described above)
- keeping track of attendances by children who attend on a casual basis
- keeping track of variations in attendance that might indicate a Frequent Absence (see section 6-6).
- Meeting the attendance record requirement for “evidence that a parent/guardian of each child has regularly examined and confirmed the attendance record” for all service types.

A template for sign-in/sign-out records is included in Appendix 2.
6-4 Absence rules

Introduction
Absence rules allow services to claim funding for hours that permanently enrolled children do not attend, providing that certain conditions are met.

Absence rules recognise that absences do occur and services should not be unreasonably penalised because of this.

Claiming funding for absences
Funding can only be claimed for the absence of a permanently enrolled child if the situation falls within one of the following absence rules:

- Three Week Rule for Continuous Absence (Section 6-4).
- Three Week Rule: extension for extended non-operation (Section 6-5), or
- The Frequent Absence Rule (Section 6-6).

Please refer to the Glossary for more information about permanent enrolments.

Funding for casual or conditional children
Services may claim funding for children who attend casually or conditionally.

Funding for conditional or casual children is based on attendance only. Services must not claim for conditional or casual children who book for a session or day and do not attend.

In the event of a funding claim audit, funding claimed for conditional or casual children who did not attend will be recovered by the Ministry.

Please refer to the Glossary for more information about casual and conditional enrolments.

Funding for absence and casual or conditional child
Funding must not be claimed for both an absent permanently enrolled child under an absence rule and for the conditional or casual child who fills the absent child’s place.
6-3 Attendance records

Services **must not** claim 20 Hours ECE funding for an absence and charge fees to a conditional or casual child who directly fills the absent child’s place.

This will occur only when the service is filled to its licensed maximum capacity and the conditional or casual child is directly replacing an absent child who is receiving 20 Hours ECE.

Where a 20 Hours ECE child is absent and that child’s place is filled with a conditional or casual child who has been charged fees, the service **must** claim subsidy funding, not 20 Hours ECE funding.
6-5 Three Week Rule for Continuous Absence

Introduction
The Three Week Rule for Continuous Absence (Three Week Rule) limits the period of time that the Ministry will fund continuous absences, to three weeks.

This section explains the Three Week Rule, and how to apply it.

Three Week Rule
Services may claim funding for all sessions/days a child was enrolled to attend, but was absent from, within a three week period. The three week period begins on the first day of absence.

Services must not claim funding for absences that continue into the fourth week and beyond.

Funding resumes when the child returns to the service.

Services must not claim funding following notification from a parent/guardian that a child will not be returning to the service – even if the three week period has not ended. Funding claimed beyond this point will be recovered.

Rationale
The ECE Funding Subsidy is payable to services on the basis of child enrolments. This enables services to claim funding for children who are absent. Some children are absent for lengthy periods of time. On occasion, children who appear ‘absent’ will have left the service.

The Ministry wishes to maintain a reasonable level of funding for children who will return to the service. A level of security in funding allows services to budget more effectively.

Services should not be penalised if they are unaware that an absent child will not be returning to the service. However, the Ministry cannot fund absences indefinitely.

Special needs exemptions
Children with special needs or health problems may need to be absent for more than three weeks. Services can apply for an exemption to the Three Week Rule for these children.

See Section 7-7 for details on how to apply for an exemption.
6-5 Three Week Rule for Continuous Absence,
Continued

Examples

The examples on the next two pages illustrate how the Three Week Rule can be applied to children enrolled for one, three or five sessions per week.

In all cases, funding can be claimed for all sessions the child was absent from within a three week period. The three week period begins on the first day of absence.

Key for examples

Use the key below to understand the shading and letters used in the examples:

Days the child was not enrolled to attend.

Days the child was enrolled to attend and was absent and funding can be claimed.

Days the child was enrolled to attend and was absent and funding cannot be claimed.

Days the child attended.

Example 1

The example below illustrates how the Three Week Rule can be applied to a child enrolled for one session or day per week:

<table>
<thead>
<tr>
<th>Normal Funding</th>
<th>Absence Week One</th>
<th>Absence Week Two</th>
<th>Absence Week Three</th>
<th>Absence Week Four</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FUNDED</td>
<td>FUNDED</td>
<td>FUNDED</td>
<td>UNFUNDED</td>
</tr>
<tr>
<td>F  S  S</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>M  T  W  Th</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>F  S  S</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>M  T  W  Th</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>F  S  S</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
</tbody>
</table>

Example 2

The example below illustrates how the Three Week Rule can be applied to a child enrolled for three sessions or days per week:

<table>
<thead>
<tr>
<th>Normal Funding</th>
<th>Absence Week One</th>
<th>Absence Week Two</th>
<th>Absence Week Three</th>
<th>Absence Week Four</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FUNDED</td>
<td>FUNDED</td>
<td>FUNDED</td>
<td>UNFUNDED</td>
</tr>
<tr>
<td>M  T  W  Th</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>F  S  S  M</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>T  W</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>F  S  S  M</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>T  W</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>F  S  S  M</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>T  W</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>F  S  S  M</td>
<td>a</td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>T  W</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Last attendance
6-5 Three Week Rule for Continuous Absence, Continued

Key for example

Use the key below to understand the shading and letters used in the example:

- Days the child was not enrolled to attend.
- Days the child was enrolled to attend and was absent and funding can be claimed.
- Days the child was enrolled to attend and was absent and funding cannot be claimed.
- Days the child attended.

Example 3
The example below illustrates how the Three Week Rule can be applied to a child enrolled for five sessions or days per week:

<table>
<thead>
<tr>
<th>Normal funding</th>
<th>Absence Week One</th>
<th>Absence Week Two</th>
<th>Absence Week Three</th>
<th>Absence Week 4</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FUNDED</td>
<td>FUNDED</td>
<td>FUNDED</td>
<td>UNFUNDED</td>
</tr>
<tr>
<td>F S S M M T W F S S M T W Th F S S M T W Th F S S</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>✓</td>
<td>a a a a a</td>
<td>a a a a a</td>
<td>a a a a a</td>
<td></td>
</tr>
</tbody>
</table>

Last attendance
6-6 Three Week Rule: extension for extended non-operation

Introduction
The Three Week Rule: extension for extended non-operation allows services to suspend the Three Week Rule for Continuous Absence (Three Week Rule) during an extended period of non-operation.

Rule for extended non-operation
Services that do not operate for a continuous period of two weeks or more may claim funding for enrolled children who are absent before and after the break.

The Three Week Rule will be suspended on the date of the child’s last session before the service closes.

The Three Week Rule will restart from the first date the child is enrolled to attend after the centre re-opens.

Examples of ‘extended non-operation’
Some examples of extended non-operation where the Three Week Rule can be suspended are:

- Christmas holidays
- ‘end of term’ holidays
- when a service is closed for renovations.

If you are unsure if your service can suspend the Three Week Rule during a period in which your service will not be operating, please contact your Ministry local office for guidance.

Examples:
The examples on the next page illustrate how the Three Week Rule Extension for Extended Non-Operation can be applied to children who have been absent for different periods prior to the period of non-operation.

Key for examples
Use the key below to understand the shading and letters used in the examples:

- Days the child was not enrolled to attend.
- Days the child was enrolled to attend and was absent and funding can be claimed.
- Days the child was enrolled to attend and was absent and funding cannot be claimed.
### 6-6 Three Week Rule: extension for extended non-operation, Continued

**Example 1 – enrolled one day per week**
The example below illustrates how the Three Week Rule Extension for Extended Non-Operation can be applied to a child enrolled for one session or day per week:

<table>
<thead>
<tr>
<th>Week 1 FUNDED</th>
<th>Closure</th>
<th>Wk 1 cld…</th>
<th>Week 2 FUNDED</th>
<th>Week 3 FUNDED</th>
<th>Week 4 UNFUNDED</th>
</tr>
</thead>
<tbody>
<tr>
<td>T W T a</td>
<td>2+ weeks</td>
<td>M T W T F S S M T W T F S S M T W T F</td>
<td>a</td>
<td>a</td>
<td>W T F</td>
</tr>
</tbody>
</table>

Service closes

**Example 2 – enrolled three days a week**
The example below illustrates how the Three Week Rule Extension for Extended Non-Operation can be applied to a child enrolled for three sessions or days per week:

**Normal funding**

<table>
<thead>
<tr>
<th>Week 1 FUNDED</th>
<th>Week 2 FUNDED</th>
<th>Week 3 FUNDED</th>
<th>Closure</th>
<th>Week 4 UNFUNDED</th>
</tr>
</thead>
<tbody>
<tr>
<td>M T W T a</td>
<td>M T W T a</td>
<td>M T W T F</td>
<td>a</td>
<td>a</td>
</tr>
</tbody>
</table>

Last attendance

**Example 3 – enrolled five days a week**
The example below illustrates how the Three Week Rule Extension for Extended Non-Operation can be applied to a child enrolled for five sessions or days per week:

**Normal funding**

<table>
<thead>
<tr>
<th>Week 1 FUNDED</th>
<th>Week 2 FUNDED</th>
<th>Week 3 FUNDED</th>
<th>Closure</th>
<th>Week 4 UNFUNDED</th>
</tr>
</thead>
<tbody>
<tr>
<td>F S M T W T F S S M T W T F</td>
<td>2+ weeks</td>
<td>M T W T F S S</td>
<td>a a a a a</td>
<td>a a a a a</td>
</tr>
</tbody>
</table>

Last attendance

Service closes

Service reopens
6-7 The Frequent Absence Rule

Introduction

The Frequent Absence Rule ensures that enrolment agreements match attendance patterns as closely as possible, so that funding can be delivered fairly and accurately.

This section:
• explains the Frequent Absence Rule and
• describes when and how to apply the Frequent Absence Rule.

For examples of the Frequent Absence Rule, please refer to Section 6-7.

Frequent Absence Rule

A child’s attendance must match their enrolment agreement for at least half (i.e. 50 per cent or more) of each calendar month.

Rationale

Enrolment agreements can become outdated. Parents or guardians might not notify services when their child’s attendance will be changing, or attendance patterns may evolve over time.

The Frequent Absence Rule helps services identify absence patterns that suggest a change in enrolment may be needed. By keeping enrolment agreements up-to-date, services can ensure that their funding is calculated accurately.

When to apply the Frequent Absence Rule

The Frequent Absence Rule must be applied in these three situations:

1. when a child is absent on the same enrolled day or days of the week for more than half of these days in a calendar month or
2. when a child attends for fewer days per week than they are enrolled to attend, in more than half of the weeks in a calendar month or
3. when a child attends fewer hours than they are enrolled to attend, on a daily basis, on more than half of their enrolled days in a calendar month. Note: this does not apply to sessional services.
6-7 The Frequent Absence Rule, Continued

How to apply the Frequent Absence Rule

To apply the Frequent Absence Rule, you must check child attendance patterns at the end of each month.

Follow the instructions in this table (and the examples on the following pages) to apply the Frequent Absence Rule:

<table>
<thead>
<tr>
<th>Step</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>At the end of each month <strong>check</strong> the attendance pattern of each child in your service.</td>
</tr>
<tr>
<td>2</td>
<td><strong>If...</strong></td>
</tr>
<tr>
<td></td>
<td>a. a child has been absent <strong>on the same enrolled day or days of the week</strong> for more than half of these days in the month <strong>OR</strong></td>
</tr>
<tr>
<td></td>
<td>b. a child has attended <strong>fewer hours</strong> than they were enrolled to attend, for more than half of their enrolled days in the month <strong>OR</strong></td>
</tr>
<tr>
<td></td>
<td>c. a child <strong>attends for fewer days per week</strong> than they are enrolled to attend, for more than half of the weeks in the month.</td>
</tr>
<tr>
<td>3</td>
<td>At the end of the next month <strong>check</strong> the absence pattern of the frequently absent child again (as part of checking the absence patterns for all children in your service).</td>
</tr>
<tr>
<td>4</td>
<td><strong>If the child’s absence pattern...</strong></td>
</tr>
<tr>
<td></td>
<td>❖ is the same as in the previous month</td>
</tr>
<tr>
<td>5</td>
<td>Funding for absences in the third month must only be claimed if the child’s enrolment agreement has been <strong>reconfirmed</strong> (see next page). If the child’s enrolment agreement is not reconfirmed, funding for absences in the third month must not be claimed.</td>
</tr>
<tr>
<td>6</td>
<td>Funding for absences in the fourth month must not be claimed and the enrolment agreement must be changed to match the child’s attendance.</td>
</tr>
</tbody>
</table>
6-7 The Frequent Absence Rule, Continued

Extension for periods of extended non-operation

Services that do not operate for a period of two weeks or more may extend the Frequent Absence rule where a child has already been frequently absent in the previous month.

The Frequent Absence Rule must be continued from the next full month of operation after the period of non-operation.

For example, if a pattern of frequent absence first occurred in the month of December, this would be month one. If a service did not operate in January for a period of two weeks or more and February was the next full month of operation, February would be month two.

Some examples of extended non-operation where the Frequent Absence Rule can be suspended are:

- Christmas holidays
- ‘End of term’ holidays
- When a service is closed for renovations

Examples

Section 6-7 works through several examples of the Frequent Absence Rule.

Please refer to this section for an illustration of how to apply the Frequent Absence Rule.

Reconfirming an enrolment agreement

To reconfirm an enrolment agreement you must either have the enrolment agreement signed and dated by the child’s parent/guardian, confirming that the enrolment agreement remains valid or change the child’s enrolment agreement to include new days and times that the child is expected to attend and have the changes signed and dated by the child’s parent/guardian.

Exemptions from the Frequent Absence Rule

Children with special needs or health problems may be absent more frequently. Services may apply for an exemption to the Frequent Absence Rule for these children.

See Section 7-7 for details on applying for an exemption.
### 6-8 The Frequent Absence Rule - examples

**Introduction**
This section illustrates how the Frequent Absence Rule can be applied in the three different situations outlined in the previous section.

These are not the only situations where the Frequent Absence Rule should be applied.

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**If you are unsure**
Please contact your Ministry local office or the Resourcing Contact Centre if you are unsure whether you are applying the Frequent Absence Rule correctly.
6-8 The Frequent Absence Rule - examples, Continued

**Example key**
Use the key below to understand the shading and letters used in the example:

- Days the child was **not** enrolled to attend.
- Days the child was enrolled to attend.
- Days the child attended their normal enrolled hours.
- Days the child was enrolled to attend and was **absent**.

**Example 1 – absence on a particular day**
Kristen is enrolled to attend an early childhood service five days a week.

Below is the August attendance register for Kristen:

<table>
<thead>
<tr>
<th></th>
<th>M</th>
<th>T</th>
<th>W</th>
<th>TH</th>
<th>F</th>
<th>S</th>
<th>S</th>
</tr>
</thead>
<tbody>
<tr>
<td>Week 1</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>Week 2</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>Week 3</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
<tr>
<td>Week 4</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td>a</td>
<td>a</td>
<td></td>
</tr>
</tbody>
</table>

**The Frequent Absence problem is...**
Kristen was absent for more than half of the Fridays in August.

**The early childhood service must...**
monitor Kristen’s attendance in September and if Kristen is absent for more than half of the Fridays in September, her enrolment agreement will need to be reconfirmed at the end of September.

**Funding may be claimed for...**
- Kristen’s **enrolled hours** in August and September and
- Kristen’s **enrolled hours** in October if
  - her attendance pattern returns to normal in October or
  - Kristen’s enrolment agreement is changed or reconfirmed.

**Funding may not be claimed for...**
Kristen’s Friday absences in October if she continued to be absent for more than half of the Fridays in September and her enrolment agreement is **not** reconfirmed or changed.
6-8 The Frequent Absence Rule - examples, Continued

**Example key**
Use the key below to understand the shading and letters used in the example:

- Days the child was not enrolled to attend.
- Days the child was enrolled to attend.
- Days the child attended his or her normal enrolled hours.
- Days the child attended for fewer hours than enrolled (and the number of hours the child attended).
- Days in the previous or following month.

**Example 2 – Fewer hours per day**
Sione is enrolled to attend an early childhood centre for four hours a day on Monday, Wednesday and Friday.
Below is the number of hours Sione attended each day during November:

<table>
<thead>
<tr>
<th></th>
<th>M</th>
<th>T</th>
<th>W</th>
<th>TH</th>
<th>F</th>
<th>S</th>
<th>S</th>
</tr>
</thead>
<tbody>
<tr>
<td>Week 1</td>
<td></td>
<td>✓</td>
<td></td>
<td>✓</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 2</td>
<td>3</td>
<td></td>
<td>3</td>
<td>2.5</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 3</td>
<td>4</td>
<td></td>
<td>3</td>
<td>3</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 4</td>
<td>3</td>
<td></td>
<td>4</td>
<td>4</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 5</td>
<td>2.5</td>
<td></td>
<td>3</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Frequent Absence problem is...

- Sione has attended for fewer than 4 hours a day on more than half of his enrolled days in November.

The early childhood centre must...

- monitor Sione’s attendance in December and if Sione attends for fewer than 4 hours on more than half of his enrolled days in December, Sione’s enrolment agreement will need to be reconfirmed at the end of December.

Funding may be claimed for...

- Sione’s enrolled hours in November and December and
- Sione’s enrolled hours in January if
  - his attendance pattern returns to normal in December or
  - his enrolment agreement is reconfirmed or changed.

Funding may not be claimed for...

- the hours Sione was absent in January if he continued to attend for less than 4 hours per enrolled day on more than half of his enrolled days in December and
- his enrolment agreement is not reconfirmed or changed.
6-8 The Frequent Absence Rule - examples, Continued

Example key

Use the key below to understand the shading and letters used in the example:

- Days the child was not enrolled to attend.
- Days the child was enrolled to attend.
- Days the child attended their normal enrolled hours.
- Days the child was enrolled to attend and was absent.
- Days in the following month.

---

Example 3 – fewer days per week

Vijay is enrolled to attend an early childhood centre for five days a week.

Below is the February attendance register for Vijay:

<table>
<thead>
<tr>
<th></th>
<th>M</th>
<th>T</th>
<th>W</th>
<th>TH</th>
<th>F</th>
<th>S</th>
<th>S</th>
</tr>
</thead>
<tbody>
<tr>
<td>Week 1</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
<td>a</td>
<td>a</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 2</td>
<td>a</td>
<td>a</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 3</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
<td>a</td>
<td>a</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 4</td>
<td>a</td>
<td>a</td>
<td>☑</td>
<td>☑</td>
<td>☑</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Week 5</td>
<td>☑</td>
<td>☑</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

The Frequent Absence problem is...

Vijay has attended for fewer than five days a week in more than half of the weeks in February.

The early childhood service must...

monitor Vijay’s attendance in March and if Vijay does not attend for five days a week for more than half of the weeks in March, his enrolment agreement will need to be reconfirmed at the end of March.

Funding may be claimed for...

Vijay’s enrolled hours in February and March and Vijay’s enrolled hours in April if

- his attendance pattern returned to normal in March or
- his enrolment agreement is reconfirmed or changed.

Funding may not be claimed for...

Vijay’s absences in April if he continues to attend less than five days a week for more than half of the weeks in March and his enrolment agreement is not reconfirmed or changed.
### 6-9 Funding for make-up days

| Description                      | Children who are absent on an enrolled day may have their booking transferred to another day.  
<table>
<thead>
<tr>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>This is known as a 'make-up day'.</td>
</tr>
<tr>
<td>Service discretion</td>
<td>The availability of a make-up day is at the discretion of the service.</td>
</tr>
<tr>
<td></td>
<td>Services <strong>must</strong> ensure that licence maximums are not exceeded when children are attending a make-up day.</td>
</tr>
<tr>
<td>Funding for make-up days</td>
<td>Funding <strong>must not</strong> be claimed for both the absence and the make-up day when the child is only fulfilling their enrolment expectation.</td>
</tr>
</tbody>
</table>